



**HOUSE OF COMMONS**

LONDON SW1A 0AA

Doug Claringbold  
Managing Director  
First West of England  
Enterprise House  
Easton Road Bristol  
BS5 0DZ

April 2022

**RELIABILITY OF BUS SERVICES IN SOUTH GLOUCESTERSHIRE**

*Dear Doug,*

I am writing to directly raise concerns about the reliability of our community's local bus services.

Following the termination of the Y2 and T2 bus services, and a significant alteration to the Y4 route and its final destination, we are aware that more than ever before, residents will rely on frequent and timely service connections.

In the past few weeks, there have been significant concerns raised about the unplanned suspension of services and last minute cancellations, particularly regarding the Y1 service in Yate and Chipping Sodbury, and the at the new Park and Ride on Badminton Road.

Residents have also expressed concern about services not arriving along the T1, Y5 and Y6 routes in recent weeks, explaining this has impacted employment, education, and hospital appointments.

In light of the removal of services, we would be grateful for assurances that First Bus will look to quickly improve the reliability of these key services, and that they will not be impacted negatively by the recent changes to timetables across Bristol and South Gloucestershire.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Luke Hall', written over a blue line.

**Luke Hall MP**

Member of Parliament for Thornbury, Yate, and the surrounding areas